

PROBLEM SOLVING AND DECISION MAKING



Anthony Evans
ESCP Business School

June 21 - July 2

Monday - Friday
(6:30 am – 9:30 am)

Online

DESCRIPTION

Problem Solving and Decision Making is an intensive managerial programme that has proven successful in improving efficiency, performance and productivity. The course aims to provide practical skills and a management mindset rather than simply transfer knowledge. Participants are taken through the full problem-solving and decision-making cycle: from breaking down the issue, to prioritising and writing the action plan. They also practice communicating their proposal, an important and often overlooked aspect of the decision-making process. The course focuses mostly on experiential, proactive and practical learning: participants engage in individual and team problem-solving and decision-making, and receive constructive feedback to build on personal strengths and address limitations.

You can also find a list of course information here: <https://anthonyjevans.com/psdm/>

OBJECTIVES

An understanding of different types of decision making

Ability to define problems and structure solutions

Pyramid thinking and writing

METHODOLOGY

Group activities with sustained guidance from the instructor.

EVALUATION

Participants will be evaluated on the basis of their final presentation:

Participation (completion of worksheets)	20%
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Group presentation:	80%
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PRE-REQUISITES

N/A